



## **NOTICE OF STATUTORY CONTRACT CANCELLATION UNDER THE DISTANCE SELLING REGULATIONS**

### **Right to cancel**

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from the day of conclusion of the contract.

To exercise the right to cancel, you must inform us, by contacting us at Experian (our contact details are set out below), of your decision to cancel this contract by a clear statement (e.g. a letter sent by post, fax or email). You may use the attached model cancellation form, but it is not obligatory.

#### Telephone

0344 481 0800

#### Email

customerservice@creditexpert.co.uk

#### Address

Experian Limited  
Lambert House  
PO Box 7710  
NG80 7WE

If you have your reference number, please include this when you contact us so we can respond in the fastest possible time.

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

### **Effects of cancellation within 14 days**

You may be entitled to a refund on cancellation in 14 days, please refer to our [Refunds Policy](#).

If you receive our services under a free trial, or where a third party pays for our services, you will not receive any refund because you haven't made payment in the cancellation period.



## MODEL CANCELLATION FORM

To: Experian Limited  
Lambert House  
PO Box 7710  
NG80 7WE

[customerservice@creditexpert.co.uk](mailto:customerservice@creditexpert.co.uk)

I hereby give notice that I cancel my contract of sale for the supply of the following service  
CreditExpert.

Name of consumer:

Address of consumer:

Service reference number:

Signature of consumer (only if this form is notified in paper)

Date